

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY KAKINADA KAKINADA – 533 003, Andhra Pradesh, India DEPARTMENT OF ELECTRONICS AND COMMUNICATION ENGINEERING

II Year – II Semester		L	T	P	C
11 1 car – 11 Semester		0	0	4	2
SOFT SKILLS (SKILL ORIENTED COURSE)					

Course Outcomes:

At the end of the Course, the Student will be able to: CO1 Use language fluently, accurately and appropriately indebates and group discussions CO2 Use their skills of listening comprehension to communicate effectively incross-cultural contexts.

CO3 Learn and use new vocabulary.

CO 4 Write resumes,

project reports and reviews.

CO5 Exhibit interview

skills and develop soft

skills.

- 1. Group Discussion-dynamics of group discussion, Lateral thinking, Brain storming.
- 2. Interview Skills— concept and process, pre-interview planning, opening strategies, answering strategies, interview through teleand video-conferencing.
- 3. Meetings-making meeting effective, chairing a meeting, decision-making, seeking opinions, interrupting and handling interruptions, clarifications, closure, Negotiation skills.
- 4. Listening comprehension Achieving ability to comprehend material delivered at relatively fastspeed; comprehending spoken material in Standard Indian English, British English, and American English.
- 5. Cross-Cultural Communication / Non-Verbal Communication, Problems of Language, Lack of Language equivalency/ difficulties in using English.
- 6. Vocabulary building, Creativity in using Advertisements, Case Studies etc.
- 7. Personality Development: Decision-Making, Problem Solving, Goal Setting, Time Management & Positive Thinking.
- 8. Resume writing –structure and presentation, planning, defining the career objective.
- 9. Writing Skills-Letter writing, Email etiquette; Essays for competitive examinations, Analyzing news paper articles.
- 10. Technical Report Writing/Project Proposals—Types of format sand styles, subject matter—organization, clarity,
- 11. Coherence and style, planning, data-collection, tools, analysis- Progress and Project Reports.



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REFERENCES:

- 1. M.Ashraf Rizvi, "Effective Technical Communication", Tata McGraw-Hill Publishing Company Ltd. 2005.
- 2. Andrea J.Rutherford, "Basic Communication Skills for Technology", 2nd Edition, PearsonEducation, 2007.
- 3. Meenakshi Raman & Sangeeta Sharma, "Technical Communication", Oxford University Press, 2011.
- 4. DELTA 'skey to the Next Generation TOEFL Test: "Advanced Skill Practice," New Age